Matt Chamberlain 2690 16th Ave San Francisco CA 94116

Jun 18th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC.

I'm a broadband consumer in the City of San Francisco, CA. For years I had only two choices for broadband. Comcast or AT&T. Neither was appealing to me. One was expensive beyond belief, requiring me to buy a bundle of services I didn't want (and pricing the stand-alone data offering far beyond it's value), and the other used legacy DSL technology that literally cold NOT provide reasonable bandwidth. In fact, my distance from their CO resulted in poor performance and dropped connections (3-4 times daily for several minutes at a time). Additionally, they admitted that in order to provide any signal to me they had to increase the voltage on my link to the point that it would burn out my DSL Modem every other year! I felt like I was living in a third-world country. In fact, my cellular provider was consistently providing a faster connection than my wired DSL link could offer.

I'm now a happy customer of Sonic through their Fiber-to-the-House offering, and both the performance and value to me is head and shoulders above what either of the entrenched providers was willing to offer.

More competition is GOOD for the American consumer. Less competition is BAD. Both Comcast and AT&T proved to me for years that once they had locked out all competition, they had no motivation to improve their service (though they would continuously increase their prices for the same poor service).

With increased traffic congestion here in the San Francisco Bay Area, and the growth of the high-tech sector, bandwidth for consumers at home (at a reasonable price) in enabling new ways of working (tele-work) that is GOOD for the environment as well as GOOD for the economy.

Please adhere to the spirit of the American Way, and continue to support innovative and disruptive businesses to compete for my business by offering better solutions and a wider array of choices for me the American Consumer.

Thanks,

Matt Chamberlain